



Rewards
FOR EVERYONE



RUBY



EMERALD



SAPPHIRE



DIAMOND



DOUBLE
DIAMOND



Phone 5532 1155

Cnr. Musgrave & Olsen Aves, Southport QLD.
www.southportsharks.com.au

Go for your life!

Welcome to Sharks Gold Rewards.

A rewards program for all Southport Sharks members to ensure recognition and rewards for everyone.

HOW DO I EARN POINTS?

1. Simply insert your Southport Sharks membership card into the Gaming machine card reader
2. Get the green light
3. Start playing and points will be automatically allocated to your card

Please see your friendly gaming attendant if you need assistance.

HOW MANY POINTS WILL I EARN?

\$5 turnover = 1 point 100 points = \$1

HOW DO I CHECK MY POINTS BALANCE?

To check your points balance, insert your Southport Sharks membership card into the card reader and the balance will be displayed.

You can also enquire at the Gaming Cashier Desk.

HOW DO I REDEEM MY POINTS?

Sharks Gold Points may be redeemed for cash at the Gaming Cashier Desk.

500 points can be redeemed for \$5 cash (minimum amount)

20,000 points can be redeemed for \$200 cash (maximum amount)

Sharks Gold Points can also be redeemed to purchase meals and beverages from any of the dining outlets within the club. Simply present your membership card when ordering and indicate you wish to use your Sharks Gold Points. The value of the purchase will be automatically deducted from your account.

WHEN DO MY POINTS EXPIRE?

Your Sharks Gold Points are valid until the close of trading on September 30 each year.

WHAT ARE SHARKS GOLD STATUS LEVELS?

There are five Sharks Gold Status levels.

Each level has its own benefits and rewards:

RUBY	All members start at Ruby
EMERALD	6,000 Sharks Gold Points
SAPPHIRE	12,000 Sharks Gold Points
DIAMOND	24,000 Sharks Gold Points
DOUBLE DIAMOND	48,000 Sharks Gold Points

Your Sharks Gold status is calculated by accumulating Sharks Gold Points earned over a 6 month period. These periods are 1st April to 30th September and 1st October to 31st March.



WHAT BENEFITS DOES EACH STATUS OFFER?

SHARKS GOLD BENEFITS	RUBY	EMERALD	SAPPHIRE	DIAMOND	DOUBLE DIAMOND
Ability to redeem Sharks Gold Points for CASH or Food & Beverage*	✓	✓	✓	✓	✓
FREE tea & coffee on the Gaming Floor	✓	✓	✓	✓	✓
Discounts on Food & Beverage*	MEMBERS PRICES	MEMBERS PRICES	10%	20%	30%
FREE tickets to selected special events or shows held at Southport Sharks*		BUY ONE GET ONE FREE	2 TICKETS FREE	4 TICKETS FREE	4 TICKETS FREE
Sharks Wot's On magazine home delivery		✓	✓	✓	✓
Special Christmas gift		✓	✓	✓	✓
Bonus points all year*			x1.5	DOUBLE	TRIPLE
Invite to monthly Drinks & Nibbles Night			✓	✓	✓
Invites to specials events or shows held off-site*				2 INVITES	4 INVITES
FREE beverages from Jaquetas Café*				✓	✓
Personalised Birthday Gift				✓	✓
Invite to the exclusive Annual Diamond Dinner				✓	✓
Yummy Easter Hamper				✓	✓
Priority booking at Carmody's				✓	✓
Bi-monthly special offer sent by post		✓			
VIP Sharks Gold Service					✓

*Terms and conditions apply. Benefits are based on a 6 month period. Please see overleaf for terms and conditions.

SHARKS GOLD REWARDS TERMS & CONDITIONS

Participation in the "Sharks Gold" reward trade promotion is open to all financial members of the Southport Australian Rules Football Club Ltd and the following terms and conditions apply:

1. "Sharks Gold" reward points may be earned by the playing of SAFC gaming machines and in the purchase of select goods and services sold by the Club,
2. Club policy prohibits membership cards being lent or borrowed by other persons in order to receive points or gain other benefits under the "Sharks Gold" rewards promotional scheme,
3. Southport Australian Rules Football Club reserves the right to alter the "Sharks Gold" rewards points accumulation ratio at its sole discretion,
4. It is a Club member's responsibility to secure their membership card and any fraudulent negotiation of reward points from a stolen or lost membership card will not be the responsibility of the Club,
5. Reward points earned by one member are not transferable to another member,
6. Club members may use their accumulated reward points to purchase select goods and services sold by the Club (not PRIVATE FUNCTIONS), whereby the purchase is solely made with Sharks Gold rewards points. No part cash, part point's purchases will be available. Club members may elect to convert their rewards points for cash. Should a member wish to convert reward points for cash, the following conditions apply –
 - a. The member may only convert his/her rewards points to cash where the balance of such points totals 500 points (\$5.00) or more, being available in the member's account,
 - b. The member in converting his/her reward points for cash may, on any one trading day, convert a maximum of 20,000 points (\$200.00),
 - c. When converting rewards points for cash the member must produce his/her Club membership card as well as photograph identification, or other evidence of identification acceptable to the Southport Australian Rules Football Club, and may be asked to quote his/her date of birth for verification,
 - d. The member may only convert his/her rewards points to cash in increments of 100 (one hundred points (\$1.00 amounts, whole dollars).
7. Southport Australian Rules Football Club reserves the right to amend these terms and conditions at any time without notice,
8. Southport Australian Rules Football Club is not responsible and will accept no liability for misuse of lost or stolen cards or card failure to which "Sharks Gold" rewards points fail to accrue,
9. "Sharks Gold" rewards points will be accrued until the close of trading on 30 September annually. Points not used by this date will be deleted and purged. From the commencement of trading on 1 October annually, all "Sharks Gold" points accounts will have a balance of 0 (zero) points,
10. The basis upon which a member may accrue "Sharks Gold" rewards points is determined solely by the Southport Australian Rules Football Club and is subject to change without prior notice to members,
11. Southport Australian Rules Football Club will not be liable in any way in relation to the unavailability of "Sharks Gold" rewards points of any description which fail to accrue as a result of a malfunction, operator fault, misrepresentation or any other reason beyond the knowledge or control of Southport Australian Rules Football Club,
12. Southport Australian Rules Football Club has no obligation to make available to members "Sharks Gold" rewards points that fail to accrue,
13. Southport Australian Rules Football Club reserves the right to change or amend the rate at which "Sharks Gold" rewards points are accrued,
14. Southport Australian Rules Football Club may suspend or cease operation of the "Sharks Gold" reward promotion at any time without notice. If so, members have thirty (30) days from the date of the suspension or cessation to redeem all accrued "Sharks Gold" rewards points. Any points not redeemed within said 30 (thirty) day period will be cancelled and purged,
15. Any decision pertaining to "Sharks Gold" rewards points, by the Southport Australian Rules Football Club, are final and no correspondence will be entered into,
16. "Sharks Gold" rewards points are based on levels of points earned. Three levels of reward categories may operate; Double Diamond, Diamond, Sapphire, Emerald, Ruby. Each such level of reward status will feature varying levels of benefits,
17. "Sharks Gold" rewards points are based on a member's goods and services purchases and gaming machine play. A member's status of reward category will be reviewed periodically by the Southport Australian Rules Football Club,
18. Southport Australian Rules Football Club reserves the right to change criteria for reward category levels and determine the maximum number of members per level,
19. Discounts on Food & Beverage
Double Diamond members are entitled to a thirty percent discount off all food and beverage spend at Southport Sharks within the six month period in which they are a Double Diamond member. Diamond members are entitled to a twenty percent discount off all food and beverage spend at Southport Sharks within the six month period in which they are a Diamond member. Sapphire members are entitled to a ten percent discount off all food and beverage spend at Southport Sharks within the six month period in which they are a Sapphire member
20. Bonus Points all year. Double Diamond members will earn triple bonus points for gaming turnover on all days within the six month period in which they are a Double Diamond member. Diamond members will earn double bonus points for gaming turnover on all days within the six month period in which they are a Diamond member. Sapphire members will earn 1.5 bonus points for gaming turnover on all days within the six month period in which they are a Sapphire member.
21. FREE tickets to selected special events or shows held at Southport Sharks
Double Diamond and Diamond members are entitled to two complimentary tickets for two different shows or events held at Southport Sharks within the six month period in which they are a Double Diamond or Diamond member. Subject to availability
Sapphire members are entitled to two complimentary tickets for one show or event held at Southport Sharks within the six month period in which they are a Sapphire member. Subject to availability
Emerald members who purchase a full price ticket for one show or event held at Southport Sharks within the six month period in which they are an Emerald member and entitled to a FREE ticket of equal or lesser value to the show or event in question. Subject to availability
22. Invitations to special events or shows held off-site
Double Diamonds members are entitled to four complimentary tickets for one off-site special event or show within the six month period in which they are a Double Diamond member.
Diamonds members are entitled to two complimentary tickets for one off-site special event or show within the six month period in which they are a Diamond member.
23. FREE beverages from Jaquetas Café
Double Diamond and Diamond members are entitled to two complimentary beverages per day from Jaquetas Café within the six month period in which they are a Double Diamond or Diamond member. Each beverage is to the value of \$5 only. Excludes alcohol
24. Southport Australian Rules Football Club reserves the right to change a member's status of reward category level at any time without prior notice,
25. Employees of the Southport Australian Rules Football Club who are also financial members of the Southport Australian Rules Football Club are eligible to accrue and redeem "Sharks Gold" rewards points in their own time, in accordance with the Staff Handbook and Club policies relating to employee participation in Club promotions,
26. Directors of the Southport Australian Football Club are ineligible to accrue or redeem "Sharks Gold" rewards points,
27. These terms and conditions shall be governed by and construed in accordance with the laws in force in the state of Queensland, and shall be enforced in conjunction with the membership policies of the Southport Australian Rules Football Club.